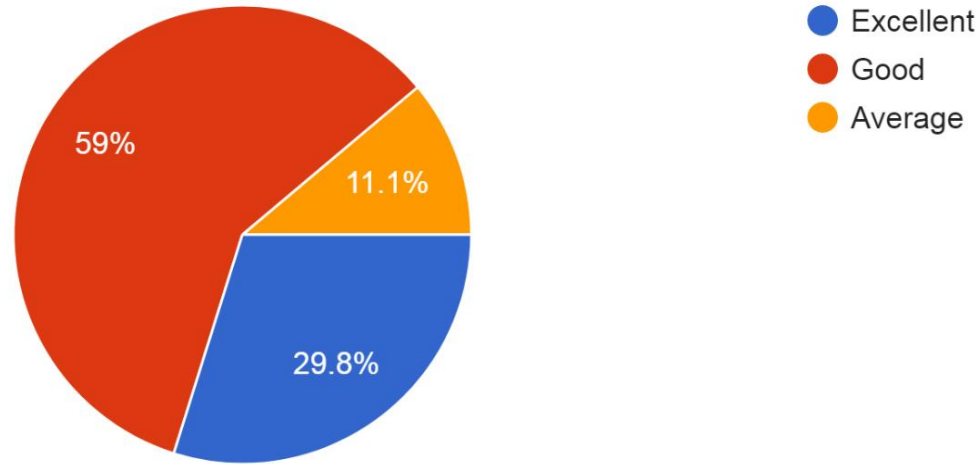


Student Satisfaction Survey (SSS)

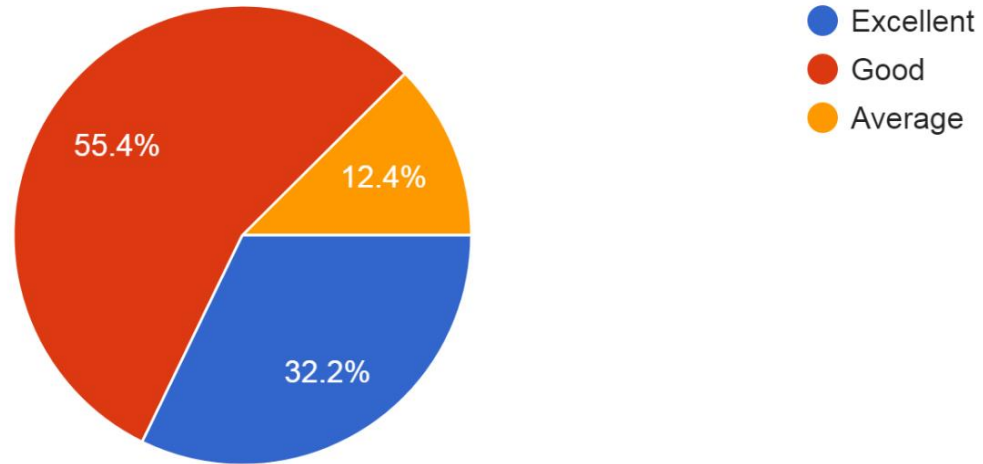
A bi-lingual multi-point Student Satisfaction Survey (SSS) was conducted for 2519 students covering following questions-

1. Syllabus has current contents (अभ्यासक्रमात सध्याची सामग्री आहे)



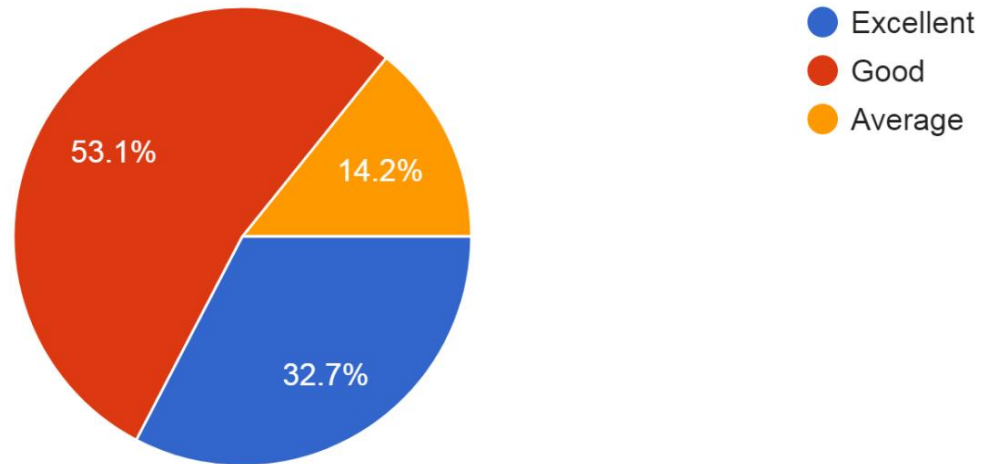
About the current contents in the syllabus, 59% of students felt that the syllabus has a good amount of current content, 29.8% felt that it is excellent and only a few 11.1% students felt it is average.

2. Curriculum helps in enhancing intellectual aptitude (अभ्यासक्रम बौद्धिक योग्यता वाढविण्यात मदत करतो)



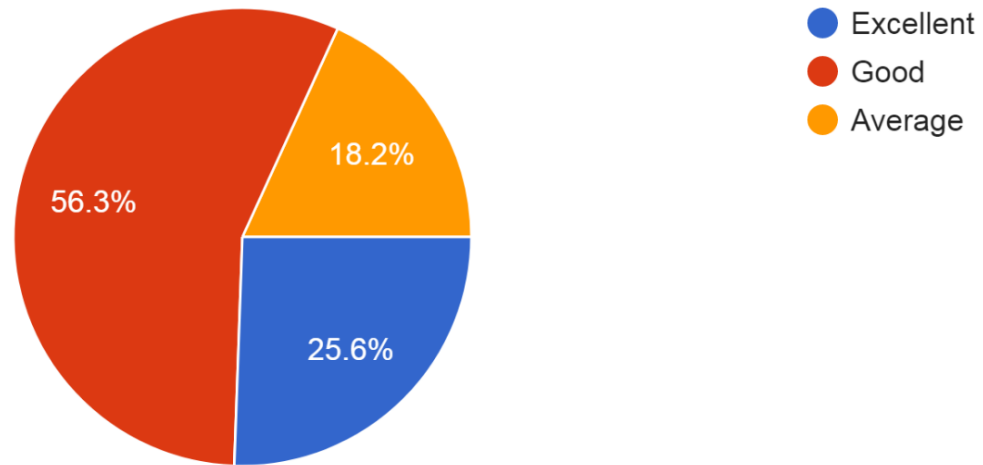
32.2% students felt that the syllabus helps in enhancing intellectual aptitude excellently, 55.4% of the students felt that it is good and only few 12.4% students felt it is average.

3. Curriculum helps in developing personality (अभ्यासक्रम व्यक्तिमत्त्व विकसित करण्यास मदत करतो)



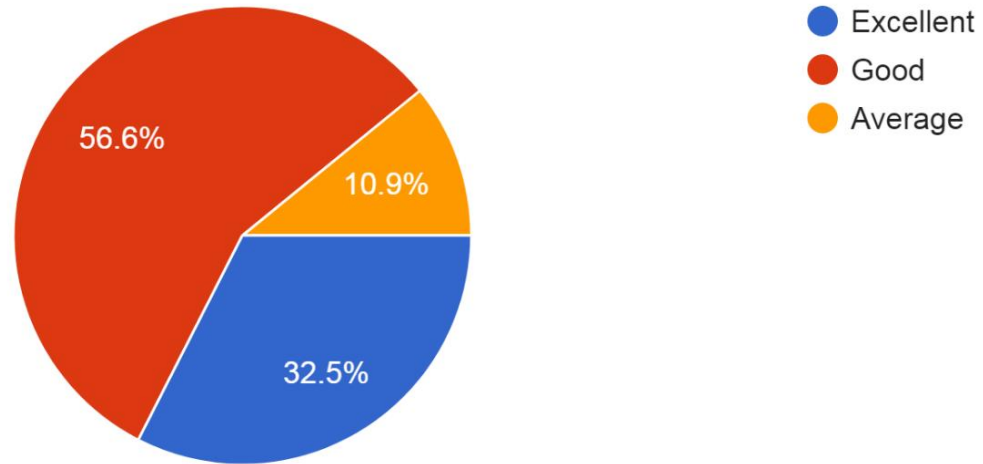
53.1% students felt that the curriculum helps in developing personality excellently, 32.7% of the students felt that it is good and only a few 14.2% students felt it is average.

4. Curriculum enhances employability (अभ्यासक्रम रोजगार वाढवते)



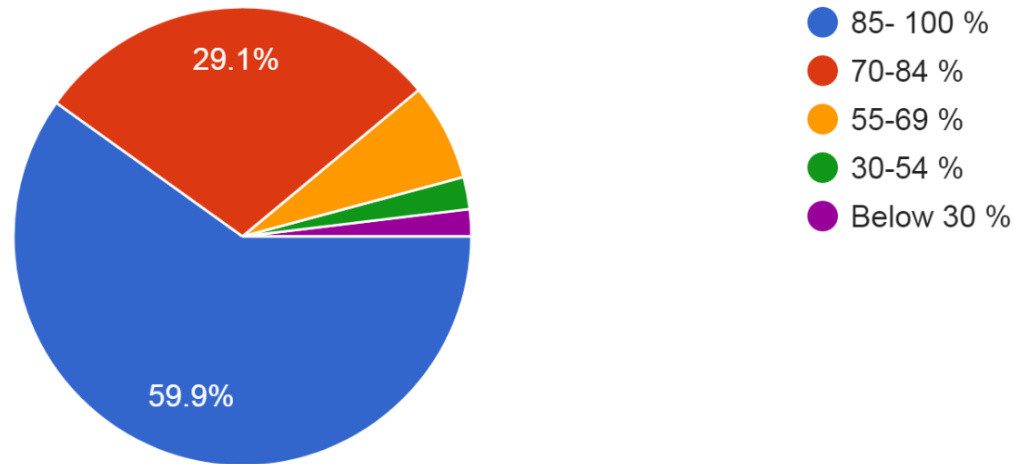
56.3% of students have given a good ranking for curriculum enhancing employability and 25.6% of the students have given excellent rating and 18.2% students felt it is average.

5. Adequate knowledge from the curriculum (अभ्यासक्रमातून पुरेसे ज्ञान)



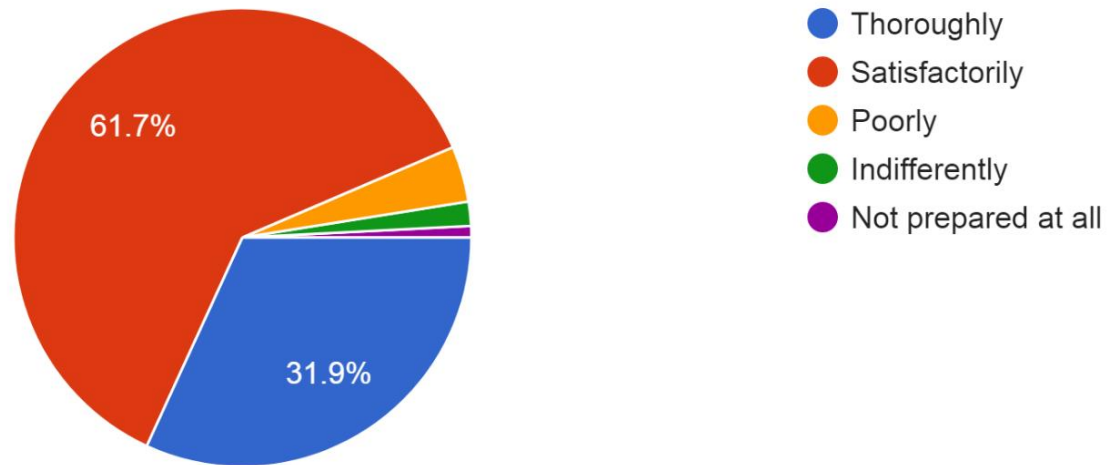
Majority of the students 32.5% of the students have given excellent rating for Adequate knowledge from curriculum 56.6% of the students have felt that it is good and only few 10.9% students felt it is average.

6. How much of the syllabus was covered in the class? / वर्गात अभ्यासक्रम पूर्ण होतो का?



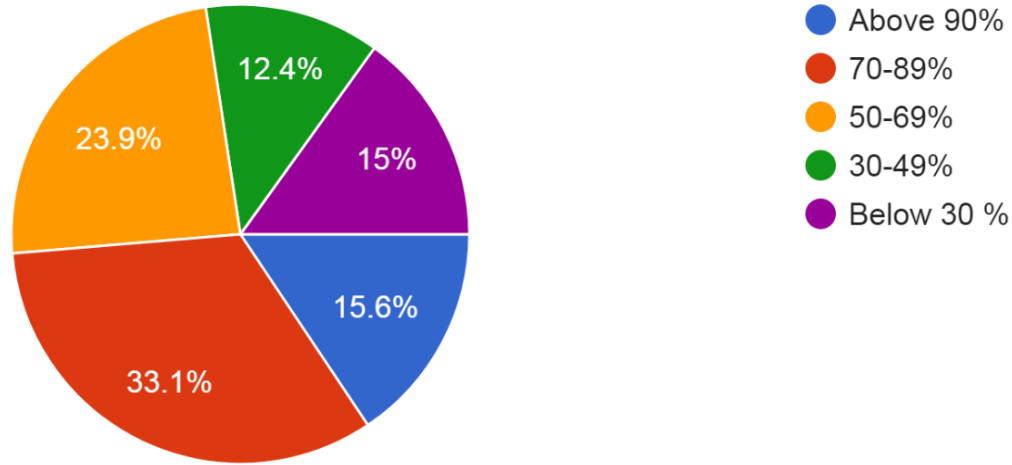
Majority of the students i.e.60% are of the opinion that syllabus is always completed in the class. Around 29.1% of the students have opinion the syllabus is frequently completed and very few students have opinions that rarely syllabus is rarely completed in the class.

7. How well did the teachers prepare for the classes? */ शिक्षकांची वर्गात अध्यापनाची तयारी कशाप्रकारे असते?



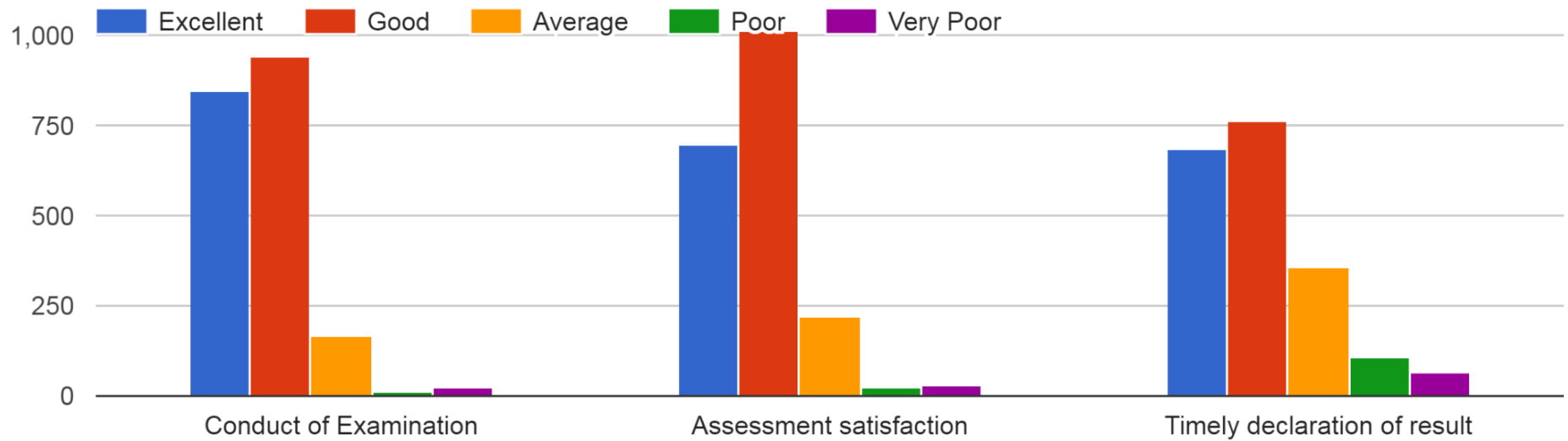
Majority of the students i.e. around 61.7% have opined satisfactory preparation of teachers and 31.9% of the students have given feedback that teachers are thorough and very few students have given feedback for other preparation levels for the lectures.

8. Use of ICT tools such as LCD projector, Multimedia, etc. while teaching;/ ICT साधने जसे LCD प्रोजेक्टर,मल्टीमीडिया यांचा शिकवताना वापर



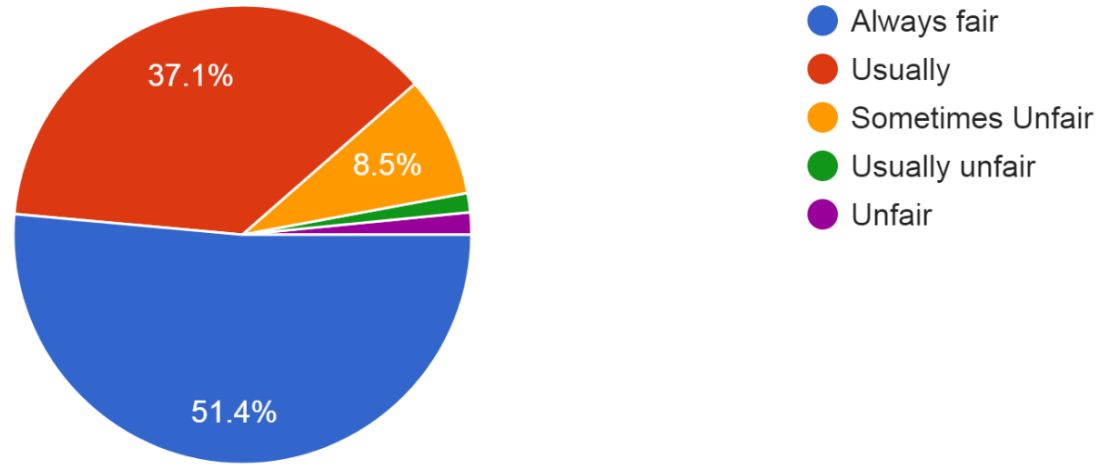
Regarding Use of ICT tools, 33% students expressed that they are used more frequently, 23.9% students have expressed that they are used frequently and 15.6% of students opined that they are used always while teaching, 12.4% and 15% students have expressed rare and no use of ICT tools.

9. Please rate examination system */ परीक्षा पद्धतीला गुणांकन द्या - Conduct of Examination/ परीक्षा घेण्याची पद्धत



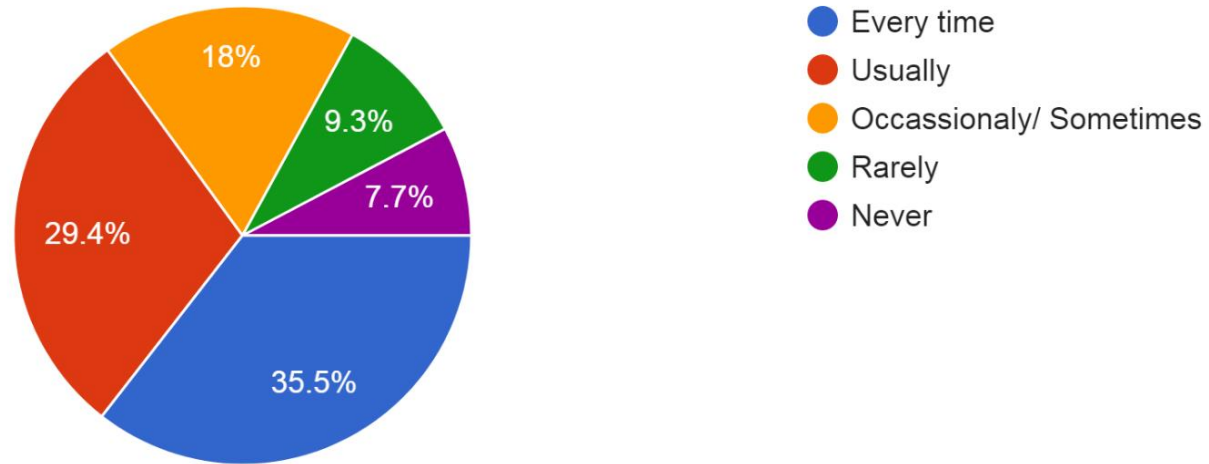
Around 30% and 35% of the students have given Excellent and Good rating for the examination system.

10. Assessment satisfaction/ पेपर मूल्यांकनाचे समाधान



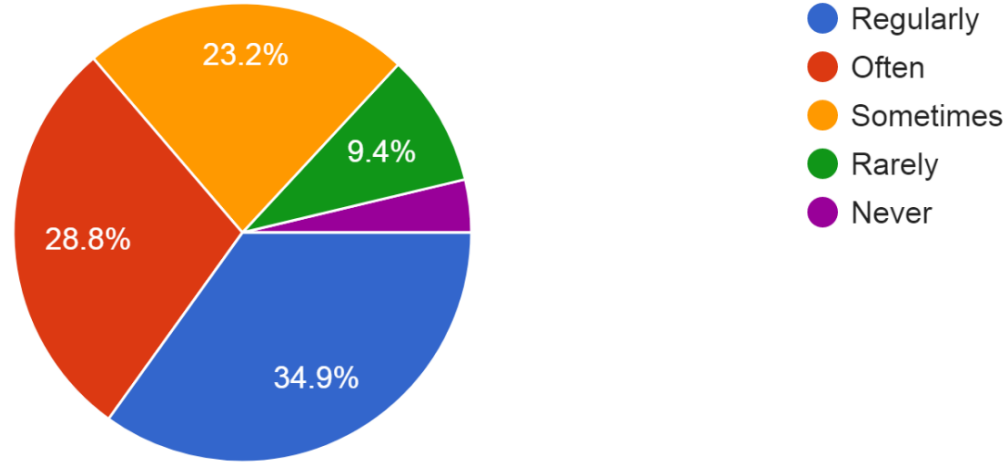
Majority of the students i.e. around 51.4% and 37.1% of the students have given Excellent and Good feedback on Assessment satisfaction.

11. Timely declaration of result / वेळेत निकाल घोषित



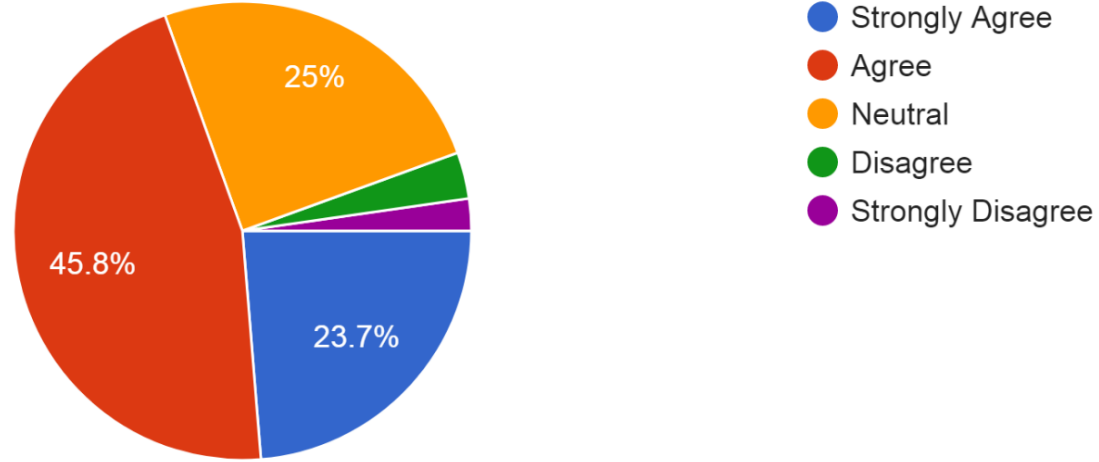
Around 35.5% of the students have expressed that timely declaration of results every time . 29.4% of students have given feedback that is usually timely declaration of results and 18% of the students have expressed that sometimes results are declared on time .

12. The institution initiates experiential learning, participative learning and problem solving methodologies (E.g. promoting internship, student exchange, field visit, group discussion, book review, PPTs, guest lecture, other opportunities, etc);/ संस्था प्रायोगिक शिक्षण,सहभाग शिक्षण,समस्या सोडवण्याची पद्धत अवलंब करते. (उदाहरणार्थ.इंटरनशिपला प्रोत्साहन,क्षेत्रभेट,गटचर्चा,पुस्तक परीक्षण,पीपीटी सादरीकरण,तज्ञ व्याख्यान,इतर संधी इत्यादी.)



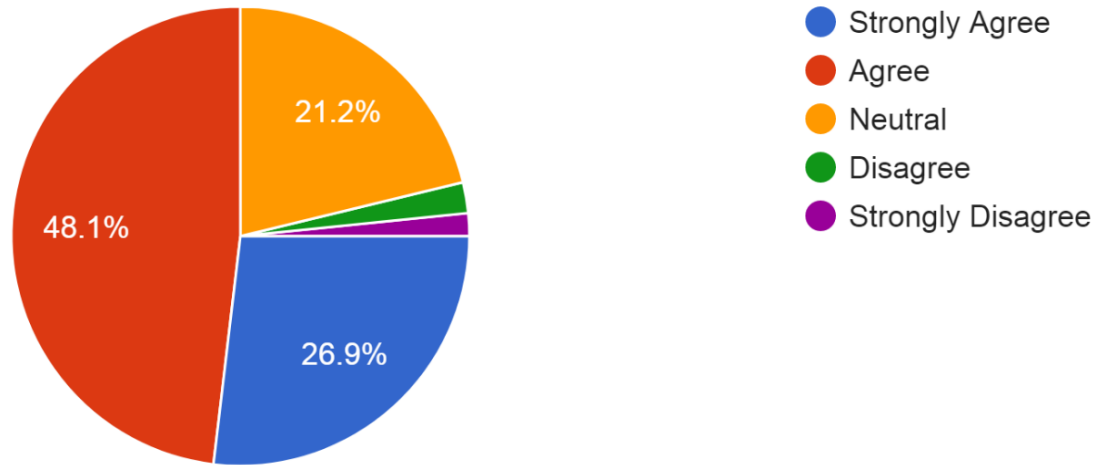
Around 34.9% of the students expressed that on the Institute's initiative regarding experiential learning, participative learning and problem solving methodologies Regularly, 28.8% of students agree that it happens often , 23.2% of the students given "Sometimes " and remaining for Rarely and Never.

13. The teaching and mentoring process in your institution facilitates / helps you in * cognitive, social and emotional growth;/
तुमच्या संस्थेतील अध्यापन मार्गदर्शन प्रक्रिया तुम्हांला संज्ञानात्मक, सामाजिक, भावनिक वाढीसाठी सुलभ करते./मदत करते.



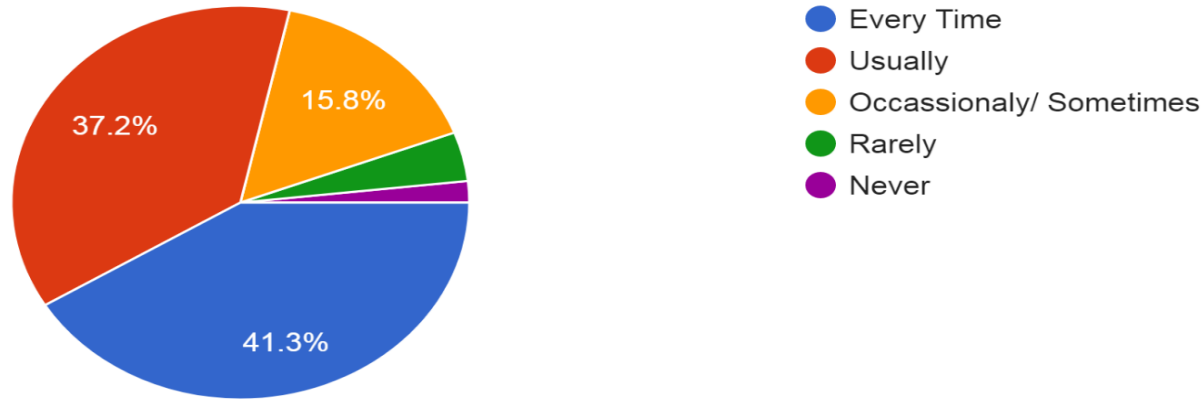
Majority of the students i.e. around 45.8% of the students strongly agree and 23.7% agree on that The teaching and mentoring process in your institution facilitates them in cognitive, social and emotional Assessment.

14. The teachers identify your strengths and encourage you with providing right level of challenges;/ शिक्षक तुमची ताकद ओळखून तुम्हांला योग्य स्तरावरील आव्हाने देऊन प्रोत्साहित करतात.



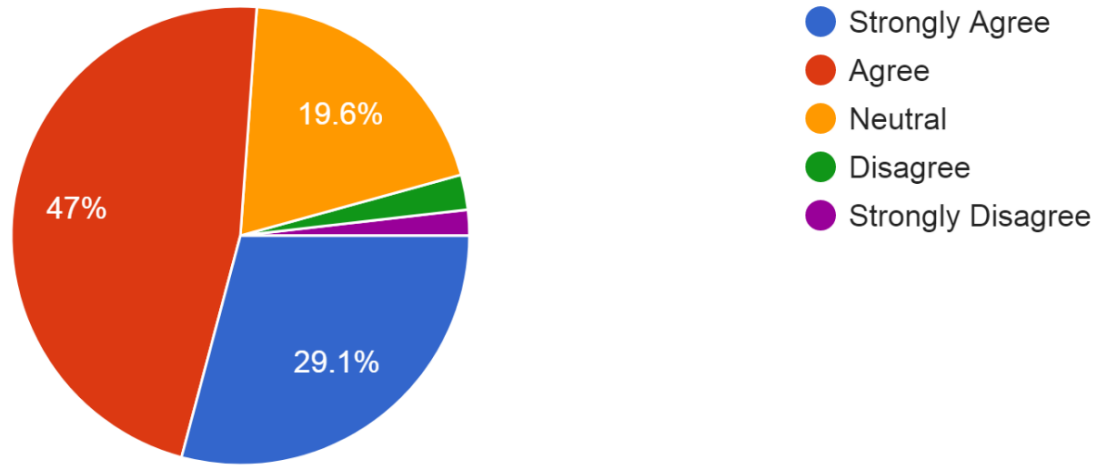
Majority of the students i.e. around 48.1% and 26.9% of the students strongly agree and agree on that The teachers identify your strengths and encourage you with providing the right level of challenges. 21.2% of the students have given neutral feedback on this.

15. Teachers encourage you to participate in extracurricular activities; */ शिक्षक तुम्हांला अभ्यासेत्तर उपक्रमांमध्ये सहभागी होण्यासाठी प्रोत्साहित करतात. * NSS, NCC, Sports & Gym, Academic activities, Workshops, Guest lecturers, Add on Courses, certificate courses, Talent Academy initiatives like swaranjali, Dipotstav for outstation students, Cultural Activities and festivals, Navrang, Chrysalis, Gandharv, College Publications, Yuvashilp, ऋत, Placement Cell, Counselling Cell, Women Development Cell, Entrepreneurship cell, Availability of Labs for various activities/ NSS, NCC, स्पोर्ट्स आणि जिम, शैक्षणिक उपक्रम, कार्यशाळा, तज्ञ व्याख्यान, मूल्यवर्धित अभ्यासक्रम, प्रमाणपत्र अभ्यासक्रम, टॅलेंट अकॅडमी आयोजित स्वरांजली, बाहेरगावच्या विद्यार्थ्यांसाठी दीपोत्सव, सांस्कृतिक उपक्रम आणि सण, नवरंग, क्रिस्लीस, गंधर्व, महाविद्यालयाचे प्रकाशन, युवाशिल्प, ऋत, प्लेसमेंट सेल, समुपदेशन, महिला विकास सेल, उद्योजकता सेल, विविध उपक्रमांसाठी संगणक प्रयोगशाळा इ. उपलब्धता



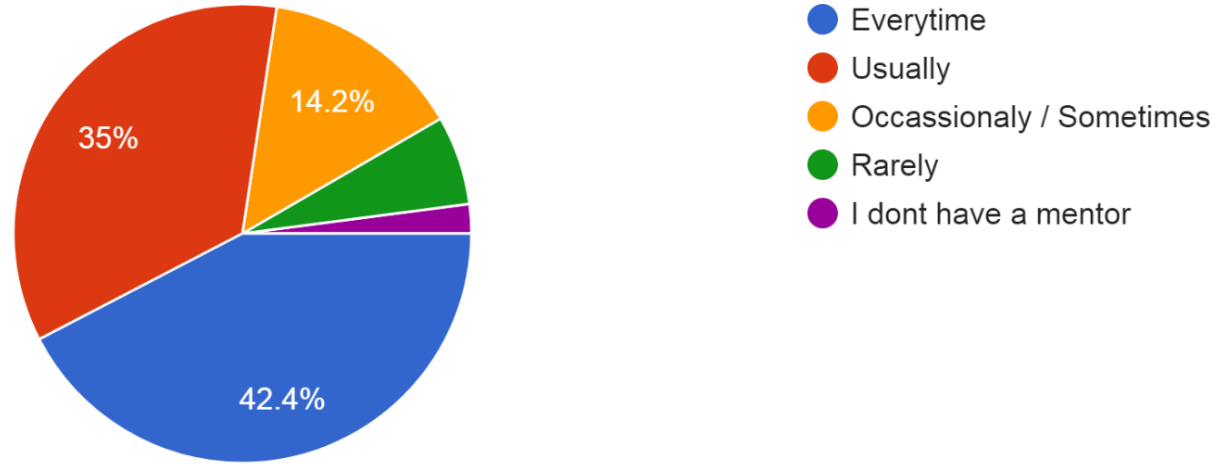
Majority of the students i.e. around 41.3% and 37.2% of the students strongly agree and agree on that **Teachers encourage you to** participate in extracurricular activities. **About** 16% of the students expressed “Sometimes” as their feedback.

16. The overall quality of teaching-learning process in your institute is very good / तुमच्या संस्थेतील अध्यापन-अध्ययन प्रक्रियेची एकूण गुणवत्ता अतिशय छान आहे.



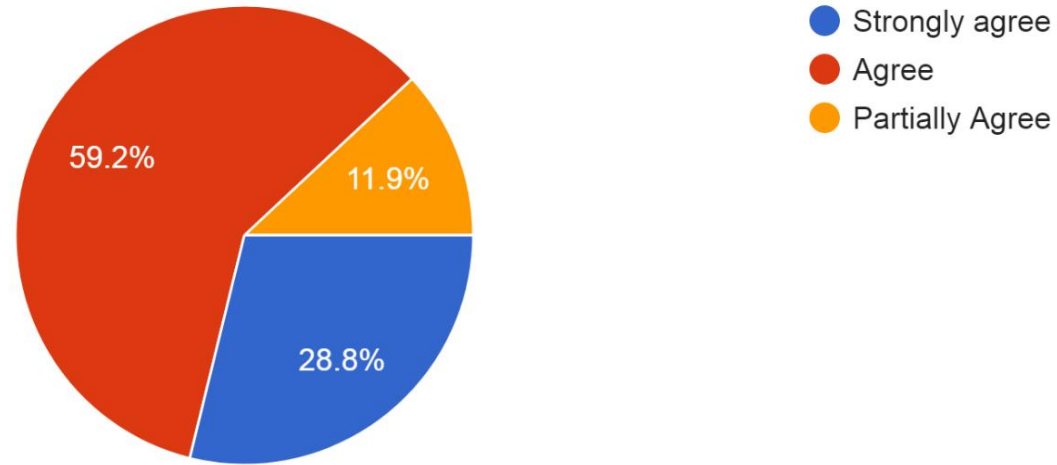
47% of the students agree that the overall quality of teaching-learning process in the institute is very Good. 29% of students strongly agree and 19.6% of the students are neutral on this .

17. The institution facilitates essential services (Classroom with Adequate facilities, Canteen Facility, Girls and Boys Washroom, Girls Common Room, First Aid Room, Wi-Fi, Overall Safety and security, Other infrastructure facilities at Campus like sitting arrangement etc., Drinking Water) * / संस्था अत्यावश्यक सेवा पुरवते (पुरेशा सुविधांसह वर्ग, कॅन्टीन सुविधा, मुली आणि मुलांसाठी स्वच्छतागृह, मुलींसाठी खोली, प्रथमोपचार कक्ष, वाय-फाय, एकूणच सुरक्षा व्यवस्था, कॅम्पसमधील इतर पायाभूत सुविधा जसे की बसण्याची व्यवस्था, पिण्याचे पाणी इ.



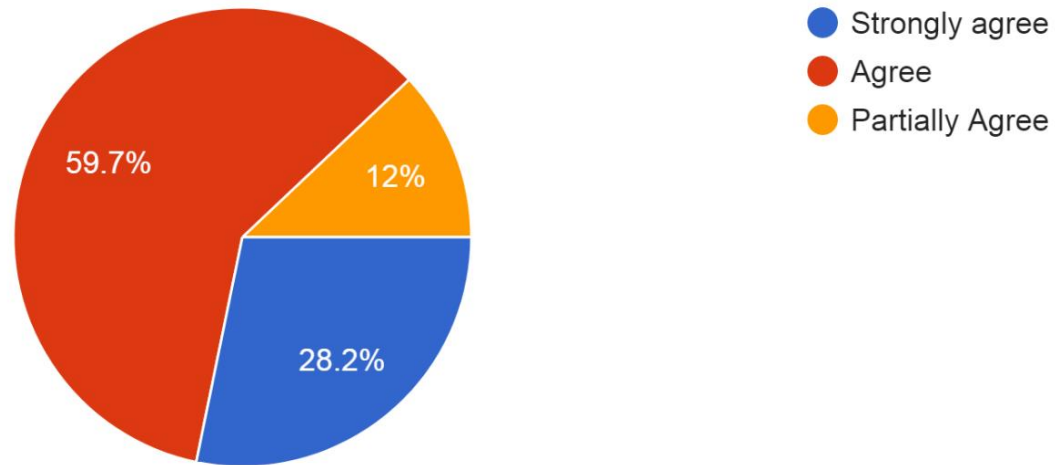
Majority, i.e.42.4% and 35% of the students have given feedback that the Institute facilitates essential services every time and usually .14.2% of the students have given “Sometimes” as a feedback .

18. The college provides the special services for differently abled students (Applicable only for Divyangjan / Star Students) (Separate braille Section In library, Provision of writers during exam, Separate Seating arrangement at ground during exam, Ramp for easy in commute) / महाविद्यालय दिव्यांग विद्यार्थ्यांसाठी विशेष सेवां उपलब्ध करून देते. (फक्त दिव्यांग / स्टार विद्यार्थ्यांसाठी लागू) (लायब्ररीमध्ये स्वतंत्र ब्रेल विभाग, परीक्षेदरम्यान लेखनीकांची तरतूद, परीक्षेदरम्यान तळमजल्यावर स्वतंत्र आसनव्यवस्था, प्रवासात सुलभतेसाठी रॅम्प)



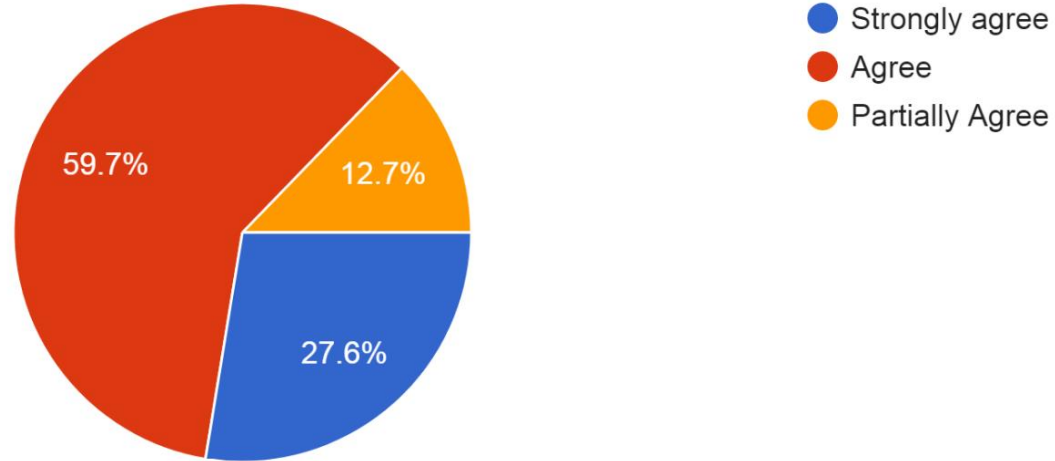
Majority of the students i.e.59.2% and 29% of the students strongly agree on the special services for differently abled students and very few i.e. 12% of the students are partially agree .

19. The library has adequate facilities of (Books, Reference Books, Magazines and newspapers, Database, Advanced book search methods, Staff efficiency, Well equipped reference section) */ ग्रंथालयात पुरेशा सुविधा आहेत.(पुस्तके, संदर्भ पुस्तके, मासिके आणि वर्तमानपत्रे, डेटाबेस, प्रगत पुस्तक शोध पद्धती, कर्मचारी कार्यक्षमता, सुसज्ज संदर्भ विभाग इत्यादी.)



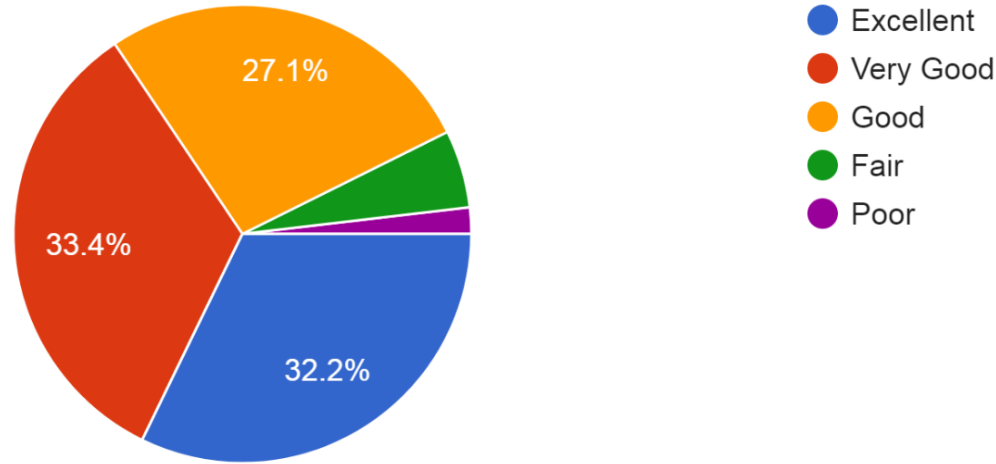
Regarding the adequate library facilities ,around 59.7% of the students strongly agree, 28.2% of students strongly agree and few i.e. 12% of the students partially agree on this .

20. **The administrative staff and office are very cooperative (Adequate, efficient and helpful staff, To inform about Scholarship and free ship information, To solve the queries regarding admission, railway concession etc. To deal with concerns like Bonafide certificate, eligibility, mark sheet etc., Accounts work) */ प्रशासकीय कर्मचारी आणि कार्यालय चांगल सहकार्य करतात. (पुरेसे, कार्यक्षम आणि उपयुक्त कर्मचारी, शिष्यवृत्ती आणि फ्री-शिपबद्दल माहिती, शैक्षणिक प्रवेश, रेल्वे सवलत इत्यादीं बद्दलच्या प्रश्नांचे निराकरण करण्यासाठी, बोनाफाईड प्रमाणपत्र, पात्रता सारख्या समस्या, गुणपत्रिका, हिशोबाचे काम, मार्कशीट इ.**



Majority of the students i.e.59.7% and 27.6% of the students agree and strongly agree on that the administrative staff and office are cooperative and 12.7% of the students are partially agree .

21. Please rate overall administrative functioning of College (Equal status to all students, Accessibility to Principal and Vice Principals, Accessibility to management, Clarity of Instruction, Transparency of system) */ कृपया महाविद्यालयाच्या एकूण प्रशासकीय कामकाजाचे मूल्यांकन करा. (सर्व विद्यार्थ्यांसाठी समान दर्जा, प्राचार्य आणि उपप्राचार्य यांची सहज उपलब्धता, व्यवस्थापकांची सहज भेट, निर्देशांची स्पष्टता, एकूण महाविद्यालयीन प्रणालीची पारदर्शकता)



32.2% students have given Excellent and 33.4% of students have given Very Good ratings for overall administrative functioning of College and 27.1% of the students have given Good rating .

2. Action Taken Report:

Following relevant action was taken for the feedback data collected:-

1. The presentation of the feedback report was made in front of feedback committee members chaired by Madam Principal and also in front of teaching staff in a staff meeting.
2. In the meeting, Madam Principal suggested having feedback collection for next academic year through a new ERP.
3. Since NEP 2020 is implemented by the college, Madam Principal suggested to have questions on NEP implementation as well in the next feedback collection.
4. It was also decided to take feedback on the college campus using college wifi from the students in due course.

Action Taken Report for Placement

1. **Practical Training Sessions:** Introduced additional workshops, seminars, and case studies to enhance students' practical knowledge and competency levels was suggested.
2. **Soft Skills Development:** Implementation of a dedicated program focusing on communication, presentation, and other soft skills.
3. **Syllabus Review and Enhancement:** Active involvement of already appointed Industry experts as a member of the Board of Studies in each department of the college, in guiding development of syllabus as per industry's needs.



Principal
Dr. S.A. Naik
Principal

K. G. Joshi College of Arts &
N.G. Bedekar College of Commerce Autonomous
Thane.

